

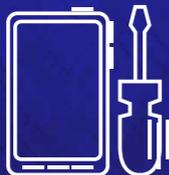
TIPS & TRICKS

BY CHATTING WITH A FONE KING STAFF MEMBER THEY WILL HELP IDENTIFY THE CORRECT PROTECTIVE OPTIONS PERFECTLY SUITED TO YOUR PARTICULAR LIFESTYLE .



INVESTING IN THE RIGHT PROTECTION AS SOON AS YOU GET YOUR PHONE WILL GREATLY DECREASE YOUR CHANCES OF EVER HAVING TO GET A REPAIR.

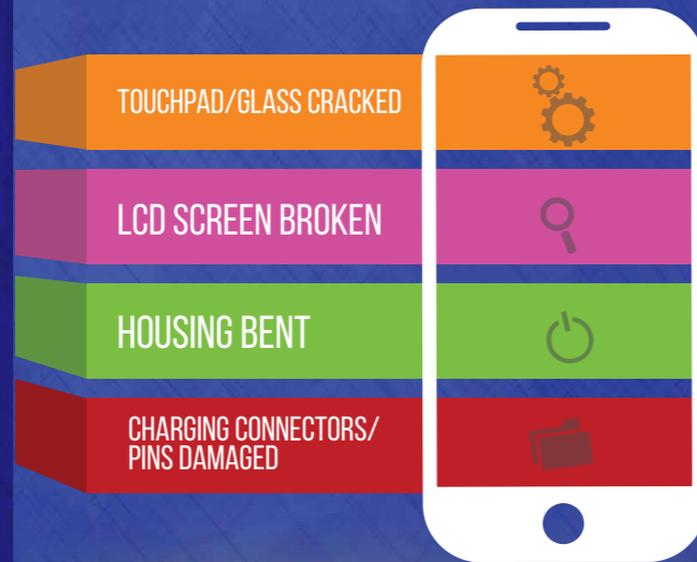
AVOID ANY MOISTURE OR HUMID ENVIRONMENTS WITH A PHYSICALLY DAMAGED PHONE. MOISTURE PENETRATING THROUGH THE DAMAGE TO THE INSIDE OF YOUR PHONE CAN DRAMATICALLY REDUCE THE CHANCE OF A SUCCESSFUL REPAIR.



WHAT IS PHYSICAL DAMAGE?

PHYSICAL DAMAGE IS A TERM GIVEN WHEN A MOBILE PHONE HAS EXPERIENCED SOME FORM OF TRAUMA.

THE MOST COMMON TYPES OF PHYSICAL DAMAGE ARE:



WE CAN FIX IT

FACT

Fone King are the experts and panel beating damaged housings back to normal.

DOES PHYSICAL DAMAGE VOID MY MANUFACTURER'S WARRANTY?

UNFORTUNATELY YES! ANY PHYSICAL DAMAGE WILL VOID THE MANUFACTURERS WARRANTY SUPPLIED WITH THE PHONE.



HOW CAN PHYSICAL DAMAGE OCCUR?

PHYSICAL DAMAGE CAN OCCUR AT ANY MOMENT. THE MAJORITY OF CASES WE ENCOUNTER THE CUSTOMER DIDN'T EVEN KNOW IT HAPPENED AT THE TIME. THE MOST COMMON REASONS WE SEE PHYSICAL DAMAGE OCCUR IS

When a phone has been dropped

Sitting on your phone

Plugging an incorrect or broken charger into your charging socket

Accidentally bumping a phone against an object while it has been in your pocket or handbag



WHAT CAN I DO TO INCREASE MY CHANCES OF A SUCCESSFUL REPAIR?



- 1 Do not attempt to repair the phone yourself.
- 2 Bring all pieces of your broken phone into Fone King.
- 3 Always tell a Fone King Staff member how the damage actually occurred.

4 Keep the damaged phone away from any moisture.

5 Let's the experts do what they do best.



IF A REPAIR IS A LITTLE OUT OF YOUR PRICE RANGE THEN GET A PROTECTIVE CASE TO MINIMISE ANY FURTHER DAMAGE. ONCE THE PHONE IS REPAIRED YOU WILL STILL HAVE A CASE TO AVOID THE DAMAGE HAPPENING AGAIN.



